

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 03-0227

ORIGINAL

Regarding a complaint by (Person making the complaint): Hugh E. Smith, Jr.
Against (Utility name): Peoples Energy
As to (Reason for complaint) To have them remove from my credit report. (Equifax)
and the charge of \$520.00 they say I owe them. The service was
established without my consent or knowledge
in Chicago Illinois. Service was from July 7, 1998 to May 17, 1999

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 55931 Short Hair Drive Osceola, IN 46561
The service address that I am complaining about is 13147 S. Rhodes Chicago, IL 60620
My home telephone is (574) 675-0258
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 935-1410
(Full name of utility company) Peoples Gas North Shore Gas (respondent) is a public utility and is subject
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Actual person must sign up for service. (Not fraudulent
person)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I did not reside at 13147 S. Rhodes Chicago from 07/07/98 to 5/17/99.
2. I do not owe Peoples Energy \$520.
3. Someone fraudulently established an gas account 8500013981368 in my name without my consent
4. Peoples Energy has affected my credit history in a negative manner by writing the \$520 as a charge off (Equifax)
5. Peoples Energy has no proof that I personally set up this account.

Please clearly state what you want the Commission to do in this case:

1. Have Peoples gas drop the \$520 charge I owe them 2. Remove the charge off from my credit report (Equifax, etc.). 3. Have Peoples gas require a signature for new customers.

Date: 03/10/03
(Month, day, year)

Complainant's Signature Hugh E. Smith, Jr.

If an attorney will represent you, please give the attorney's name, address, and telephone number.

N/A

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Hugh E. Smith, Jr., first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Hugh E. Smith, Jr.

Subscribed and sworn/affirmed to before me on (month, day, year) March 25, 2003.

Jacquelyn M. Kovach
Notary Public, Illinois Indiana

JACQUELYN M. KOVACH, Notary Public
A Resident of St. Joseph County, IN
My Commission Expires November 8, 2006

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.